

I would like to thank not only the management of the Carlyle House but the entire staff for providing my mother with a very special home. Since becoming a resident in June of this year, she has found the Carlyle House to be a comfortable and caring place in which to live. My wife and I are very satisfied with the results of our family's decision to move her into your Assisted Living facility and greatly appreciate the care and attention that she receives.

A special thanks to Paula and Tracy who were extremely helpful during a time when we were struggling with the question of whether or not mom needed to move into Assisted Living. Like all families, we did not want to see our mother give up any of her independence unnecessarily, yet we were very concerned about her diminishing ability to live on her own. Their input reinforced our opinion that it indeed was time for a change and we now know that we made the correct decision.

There are so many reasons why we feel that the Carlyle House is the right place for mom. The caring nursing staff, the many activities that are available and the beautiful new building itself are all appreciated. However, if you ask mom, she will tell you that the thing she likes most about the Carlyle House is the food. The chefs are not only excellent chefs but they take a genuine interest in providing the residents with meals that they like as well as with meals that satisfy their nutritional needs. No matter how nice everything else is if the food isn't good, mom is not going to be happy.

Again, thanks to the staff of the Carlyle House for making our mother's experience there a very enjoyable one.

Sincerely,

Mark